

Honda CONNECT Quick User Guide



What is Honda CONNECT

Honda CONNECT is an application that allows you to connect with your car. You can connect and communicate smartly like having your own assistant.

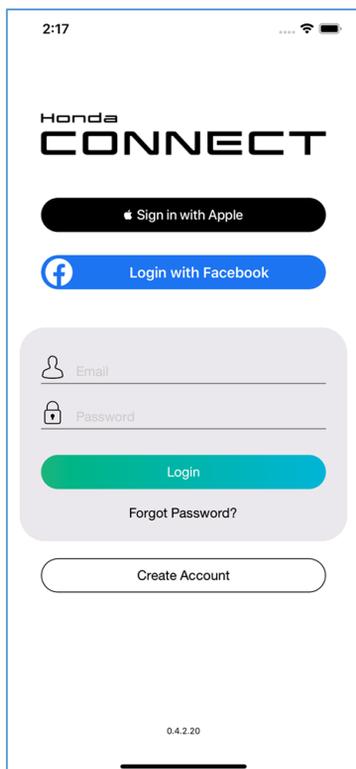
Get started by downloading the application "**Honda CONNECT**" on smartphones which support either Android or iOS operating systems.

Register your username and password. After successful registration, you can start using **Honda CONNECT** immediately.

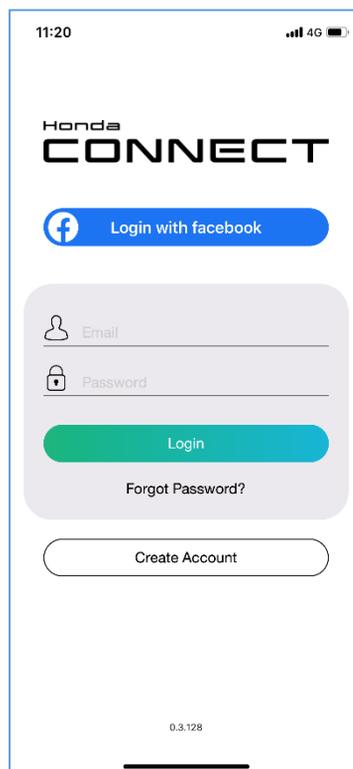


Honda Connect has Login Page and Main Page as seen below:

Login Page

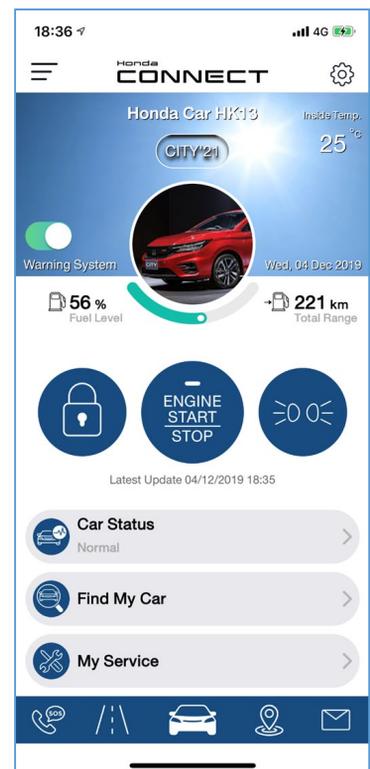


iOS Screen



Android Screen

Main Page



Function Overview

Safety & Security



Automatic Collision Detection

Detects airbag deployment and automatically sends notification to Honda call-center.

Customer may call for emergency support or may request call center to do so.

Usage

For use in case of emergencies or trouble

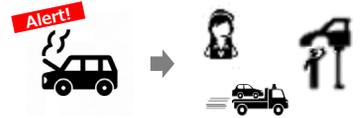


Security Alarm

Remotely monitors vehicle situation while parked.

Usage

In case of unauthorized opening and driving of car, user will be notified and can remotely control car to minimize damage.



Remote Diagnostic Support

Provides necessary information and support when vehicle trouble occurs.

Usage

In case of emergency or trouble, users can receive information about vehicle status and support



Speed Alert / Geo Fence

User can set speed and specific driving radius and will receive notification once the set speed or area is breached.

Usage

User can monitor the driving of their children and know their speed and whereabouts.

Function Overview

Convenience & Comfort



Vehicle Dashboard

Provides information on status of vehicle such as the presence or absence of abnormality of the vehicle, improved vehicle management.

Usage

Information on cars is in the palm of user's hand, so user can manage his/her car easily by monitoring car status anytime, anywhere.



POI Search

Function to search convenience store, ATM, Gas station and favorite place around current location.

Usage

User can search the nearest convenience store / ATM / Gas station / Dealer / etc.



In-Car WiFi

Provides internet connectivity inside car.

Remark: Not Available in the Philippines

Usage

Use of internet for information, entertainment, work, etc.



Remote Vehicle Control

Remote controlling of vehicle from smartphone (such as Door Lock/Unlock, Engine Start/Stop with A/C ON, Light ON).

Usage

By turning on engine and setting temperature inside car before driving, user can start his/her drive in comfort.



Find my Car

Provide latest location of vehicle.

Usage

User can search for his/her vehicle location when your vehicle is not found at the original parking space.

Function Overview

Communication



Message

Sends messages from Honda

Usage

Messages from Dealer reminding you of your periodical maintenance, connected service renewal, insurance renewal, registration reminder, etc.



SNS Posting

Capability to share driving events and behavior on Social Media.

Usage

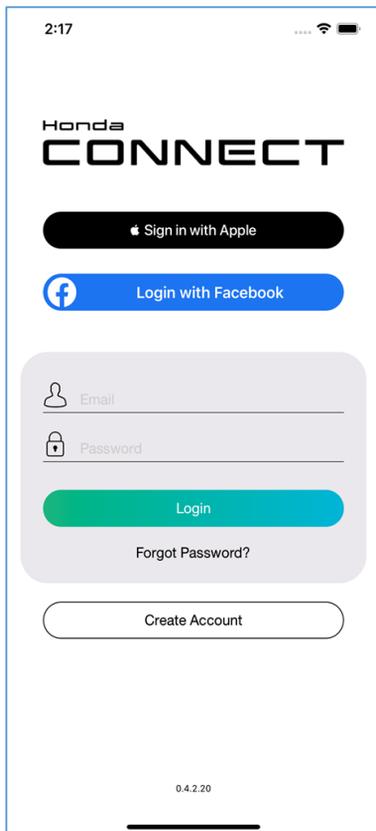
Sharing user's travel memories with his/her friends by posting his/her drive records to SNS.

How to Start

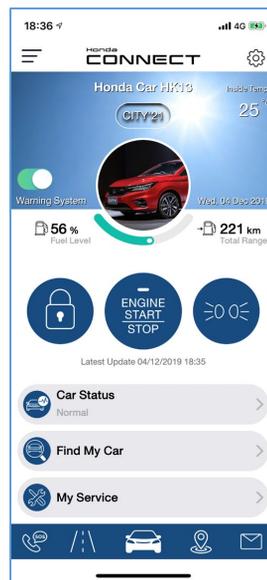
To use Honda CONNECT, follow steps below:

- Create user account
- Set password to log in to Application

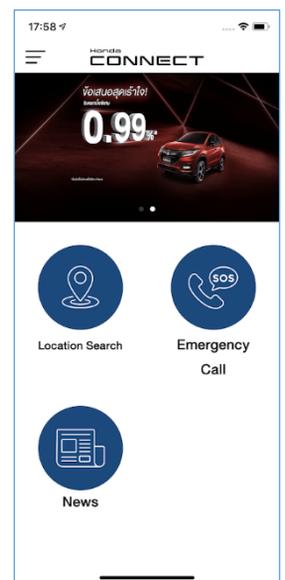
Login Page



TOP Page TCU USER



TOP Page NON-TCU



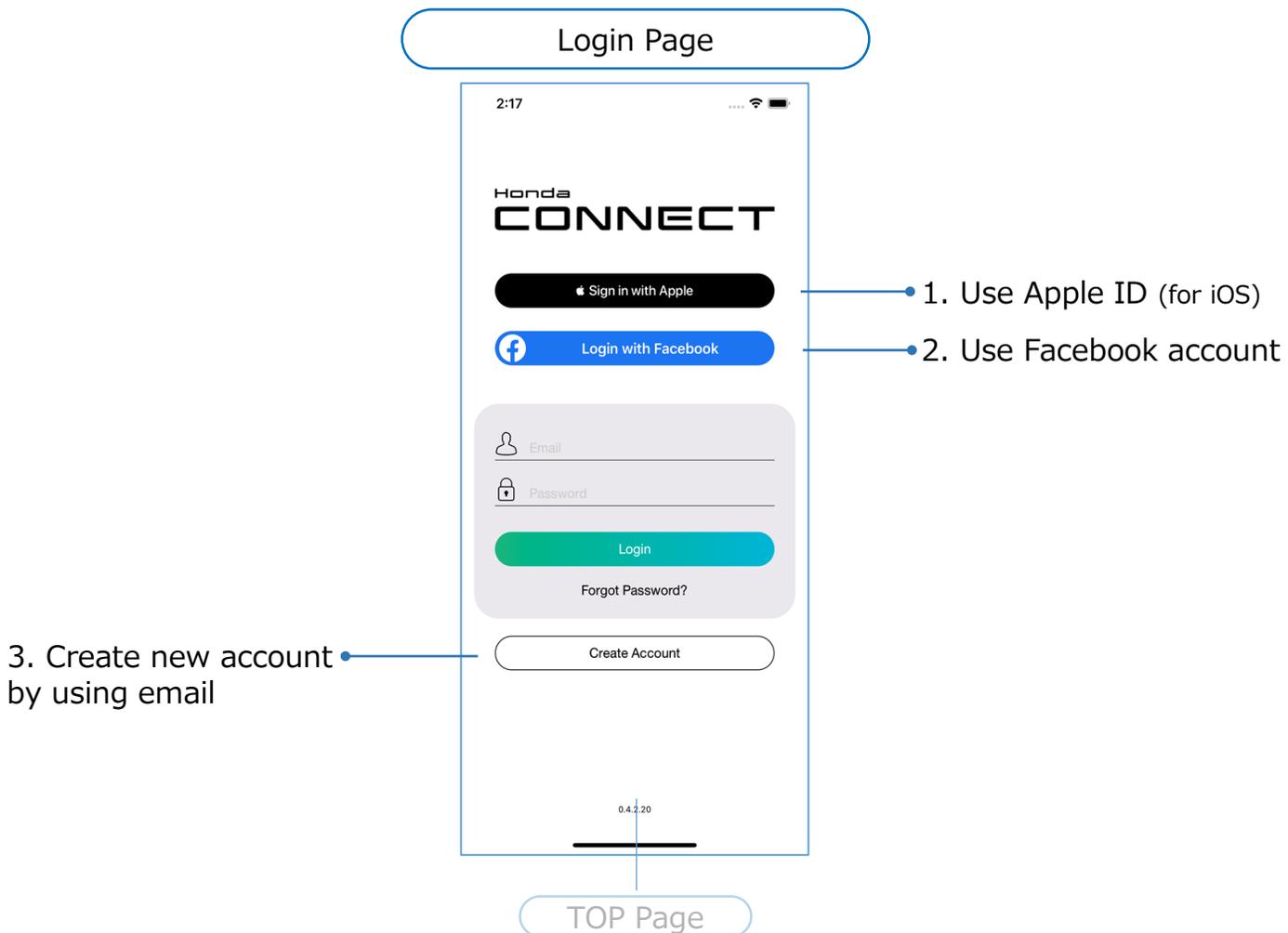
For TCU user
(Connected Car):
This TOP Page will be
shown after successful
registration. Functions and
car's information will be
activated.

For Non-TCU user:
Only some functions
will be available
(refer to Chapter 5
Non-TCU user)

How to Register

There are 3 ways for iOS and 2 ways for Android to register to Honda CONNECT:

1. Use your Apple ID account (for iOS only)
2. Use your Facebook account
3. Create a new account using email

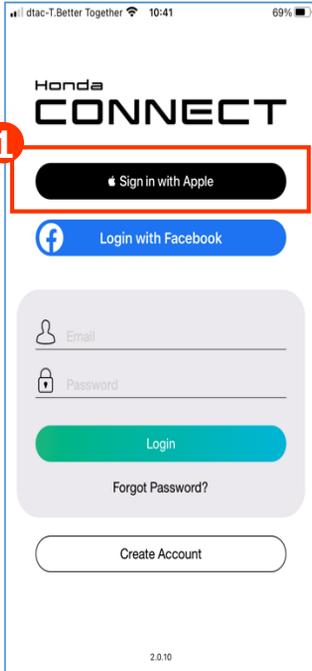


TOP Page

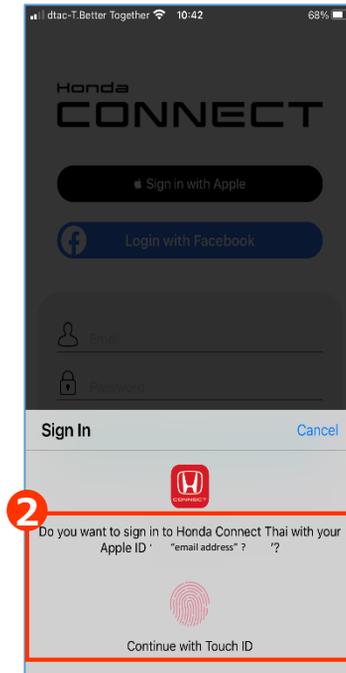


How to Register Using Apple ID

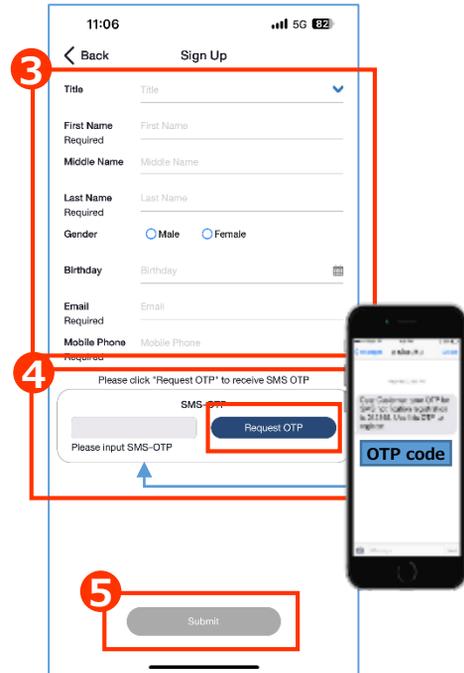
Use your Apple ID account (for iOS only)



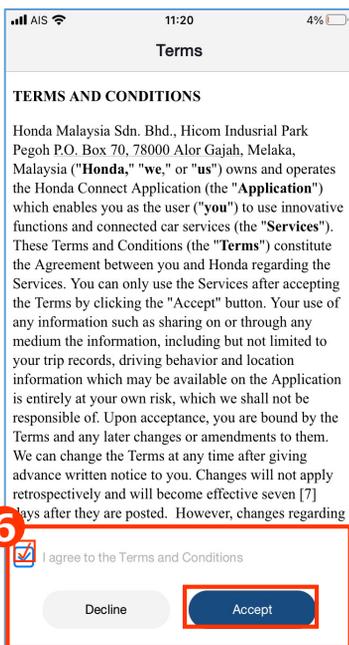
1 Tap "Login with Apple ID"



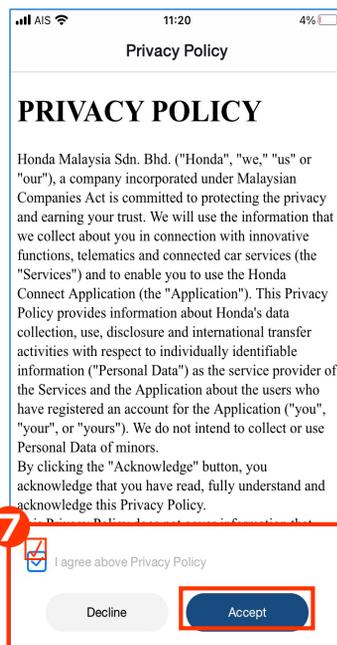
2 Confirm Apple ID



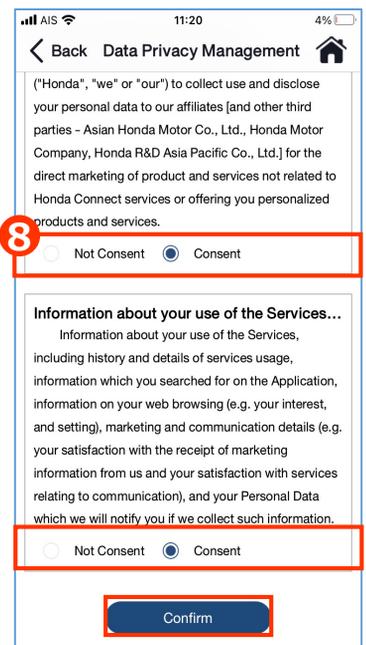
- 3 Fill the information
- 4 Tap "SMS-OTP" to get OTP code
- 5 Enter OTP code and tap "Submit"



6 Read through the "Terms and Conditions" then tap "Accept" otherwise user cannot create account



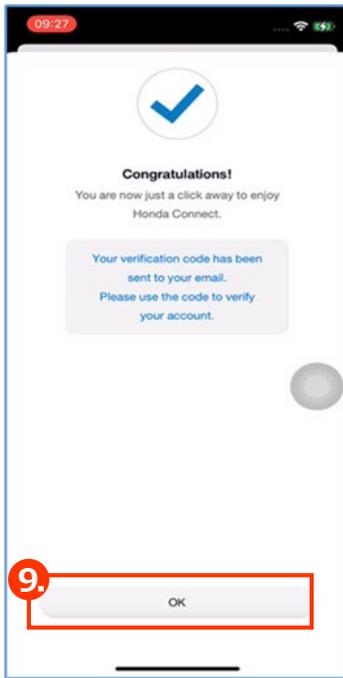
7 Read through the "Privacy Policy" then tap "Accept" otherwise user cannot create account



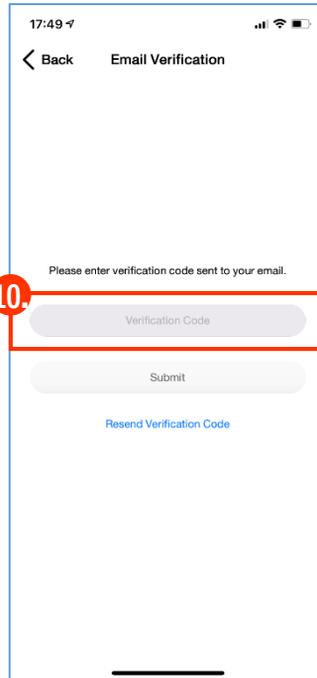
8 Read through each consent, select "Consent" or "Not Consent" then tap "Confirm"

How to Register Using Apple ID

Use your Apple ID account (For iOS only) (Continuation)



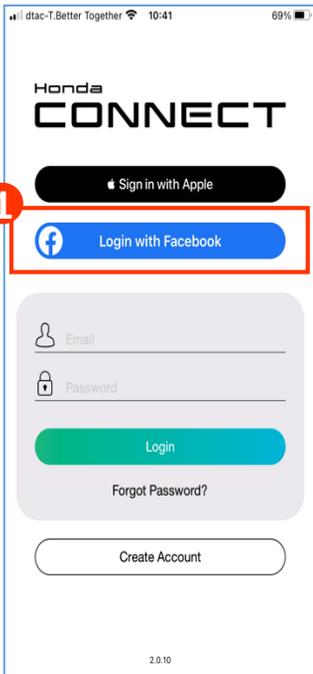
9 Tap "OK" to finish.



10 Input verification code sent to your email then tap submit

How to Register with Facebook

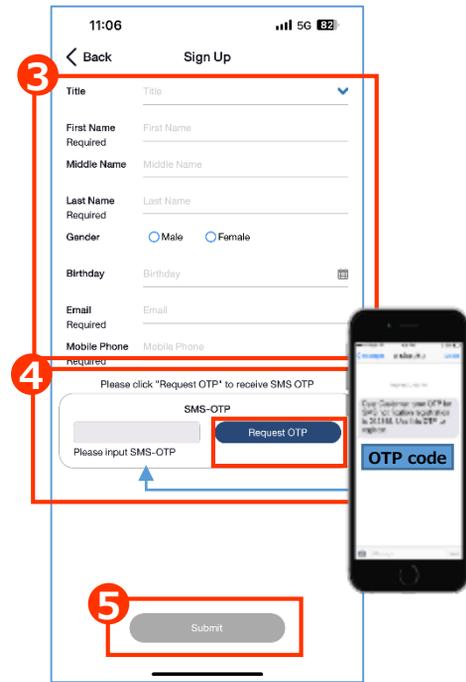
Use your Facebook account



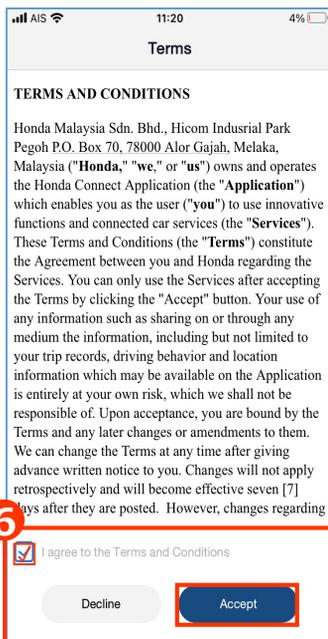
1 Tap "Login with Facebook"



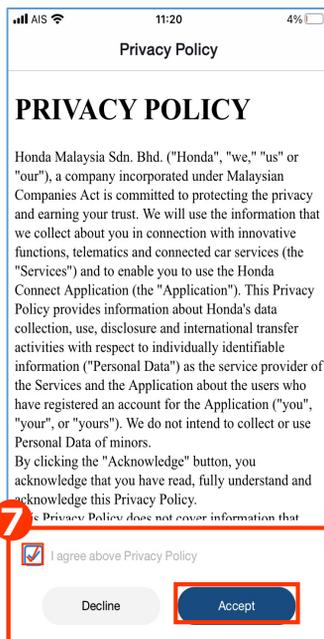
2 Use Facebook ID to login to Facebook



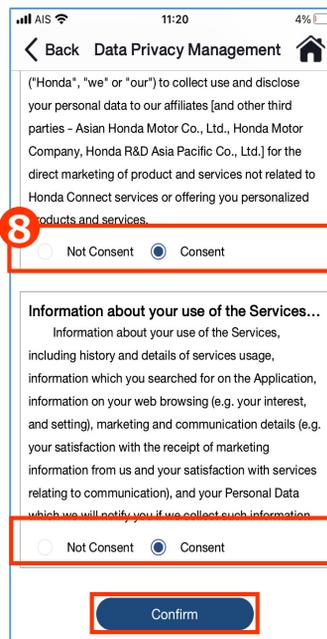
3 Fill the information
4 Tap "SMS-OTP" to get OTP code
5 Enter OTP code and tap "Submit"



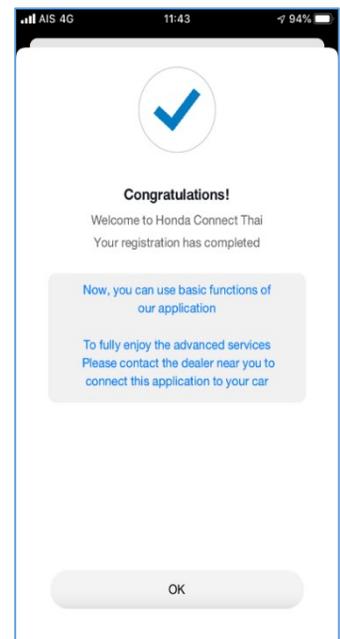
6 Read through "Terms and Conditions" then tap "Accept" otherwise user cannot use Facebook ID to login



7 Read through "Privacy Policy" then tap "Accept" otherwise user cannot use Facebook ID to login



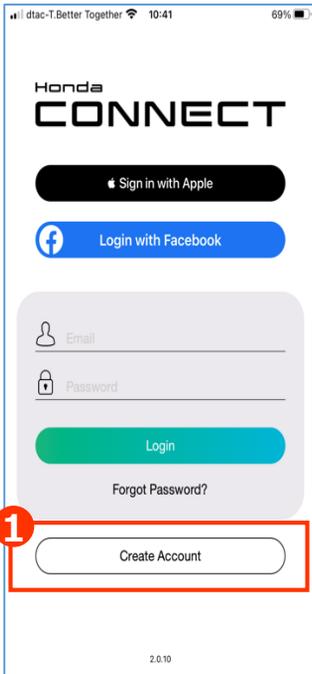
8 Read through each consent, select "Consent" or "Not Consent" then tap "Confirm"



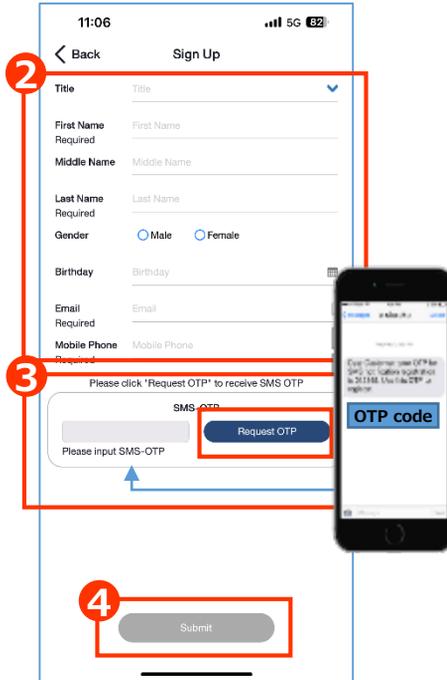
9 Tap "OK" to finish

How to Register Using Email

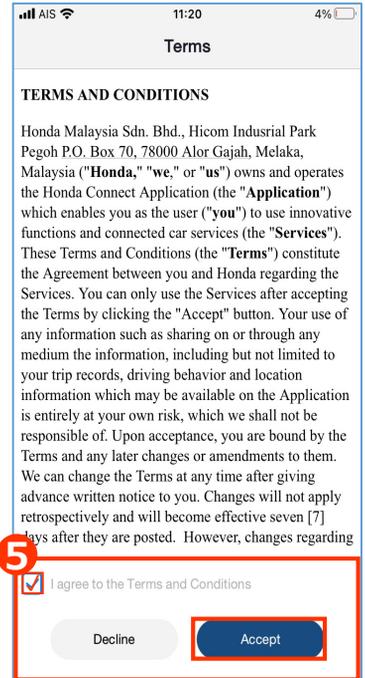
Create a new account using email



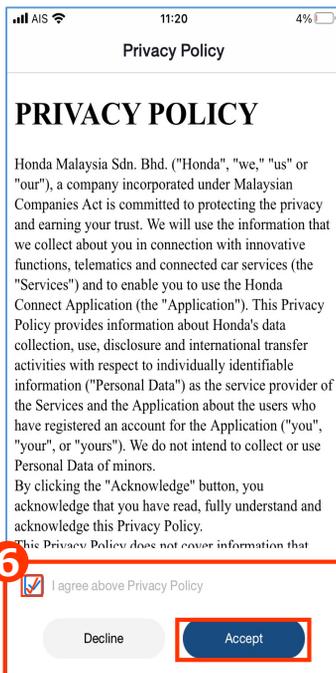
1 Tap "Create Account"



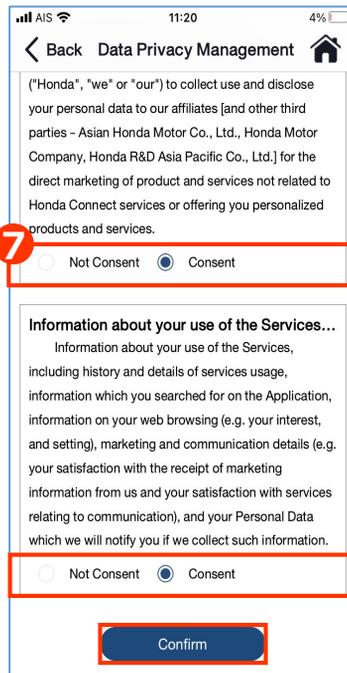
2 Fill information
3 Tap "SMS-OTP" to get OTP code
4 Enter OTP code and tap "Submit"



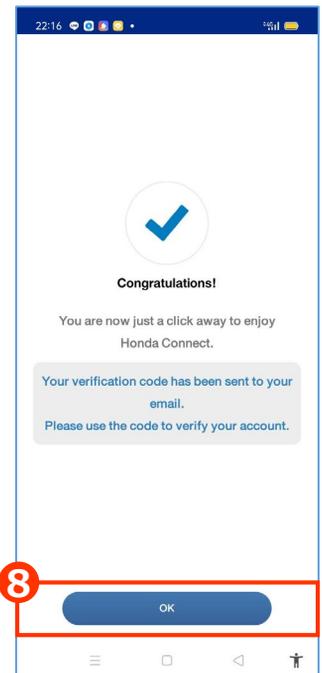
5 Read through "Terms and Conditions" then tap "Accept" otherwise user cannot create account



6 Read through "Privacy Policy" then tap "Accept" otherwise user cannot create account



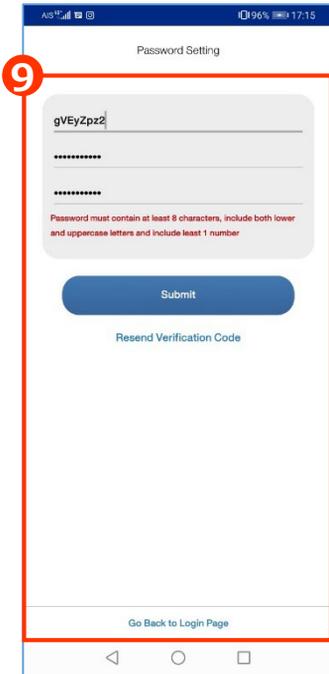
7 Read through each consent, select "Consent" or "Not Consent" then tap "Confirm"



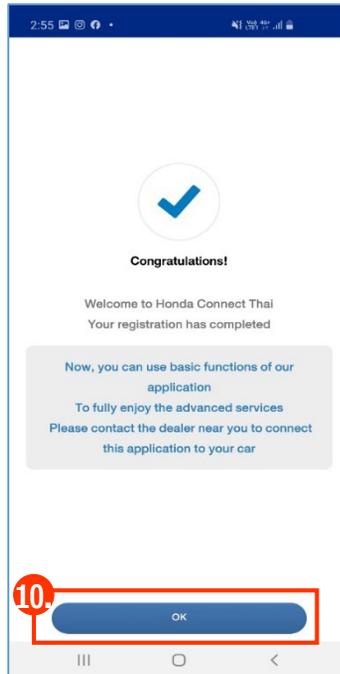
8 Tap "OK" to set the password

How to Register Using Email

Create a new account using email (continuation)



9 Set login password and verification code sent to the email address then tap "Submit"



10 Tap "OK" to finish

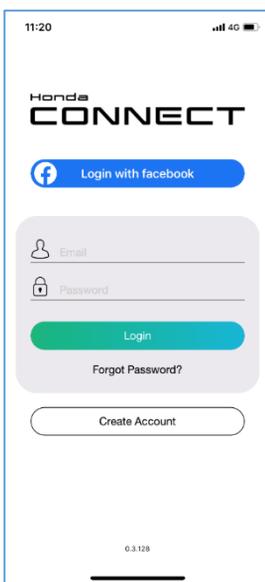
How to Login

Login with New Device

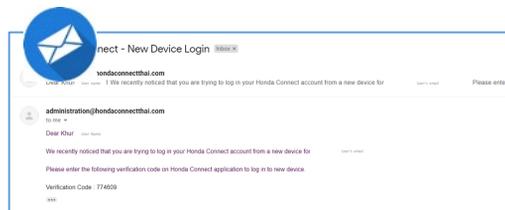
In case user changes device, download Honda CONNECT application to new device and login.

- For "Login with Apple ID"(for iOS only): Follow step via Apple ID
- For "Login with Facebook": Follow step via Facebook application
- For "Create Account" by email: Follow step as follows;

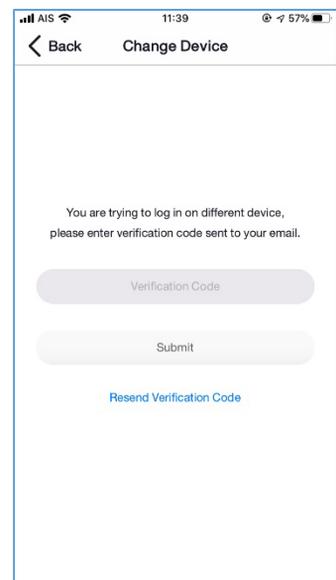
❶ Login with registered email and password



❷ Temporary password will be sent to user's email



❸ Input temporary password from email then tap "OK"



❹ Login to TOP Page



Remark:

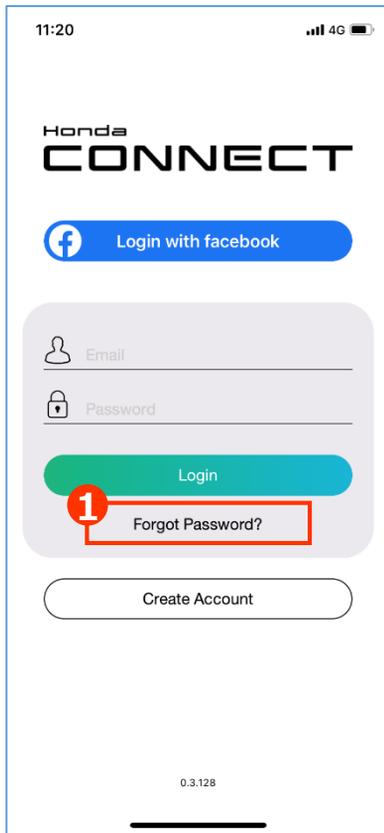
When user successfully logs in to Honda CONNECT on new device, system will log out automatically from old device.

How to Login

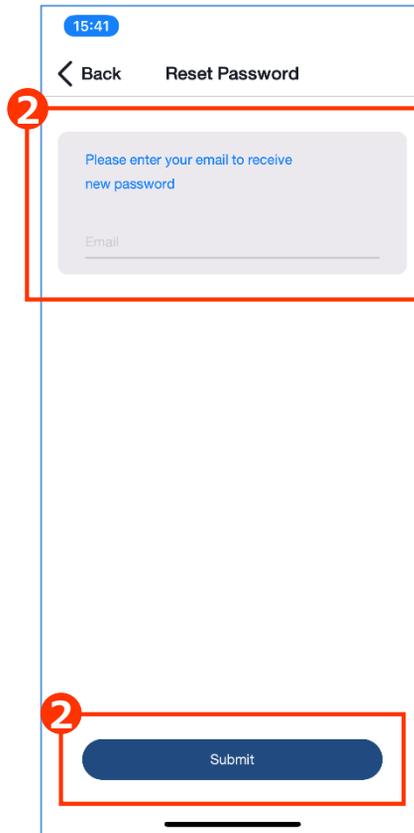
Forgot Password

In case user forgets password, user can set up new password in three ways;

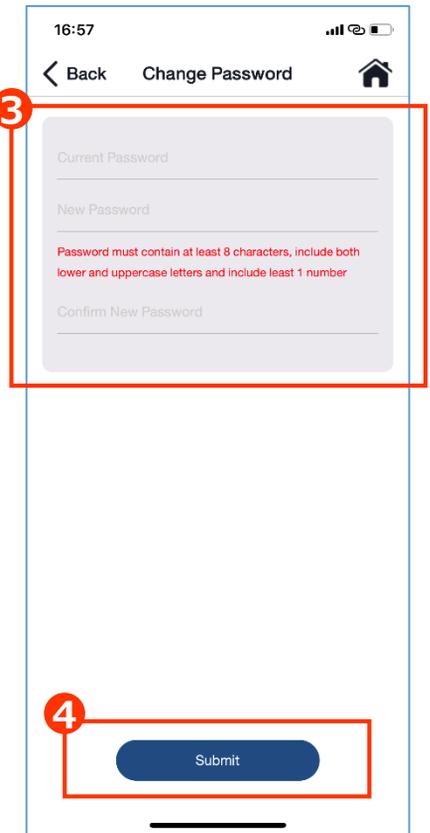
- For “Login with Facebook”: Follow step via Facebook application
- For “Login with Apple ID” (only iOS) : Follow step via Apple ID
- For “Create Account” by email: Follow step as follows;



❶ Tap “Forgot password”



❷ Enter email address registered and tap “Submit” button. Confirmation message with temporary password will be sent to email for new password setting.

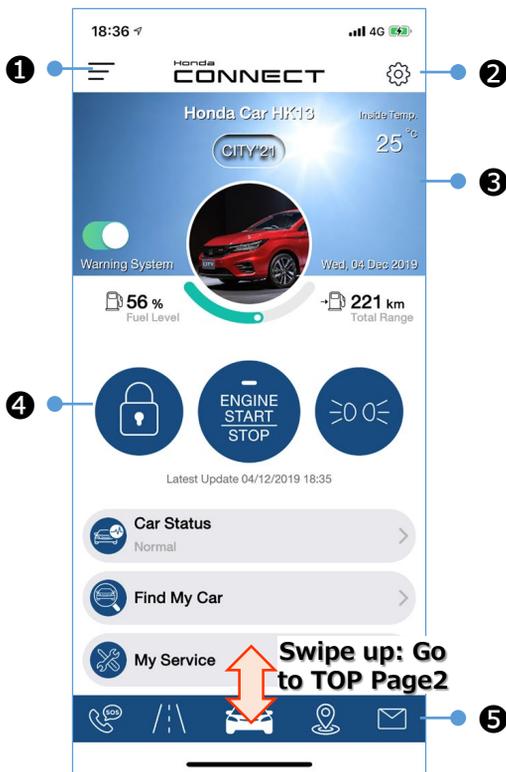


❸ Enter the verification code sent to the email and enter new password to reset.
❹ Submit to reset password

Screen Structure

- From TOP Page 1, you can also go to TOP Page 2 and TOP Page 3 by swiping screen as follows to use some functions as a quick access.

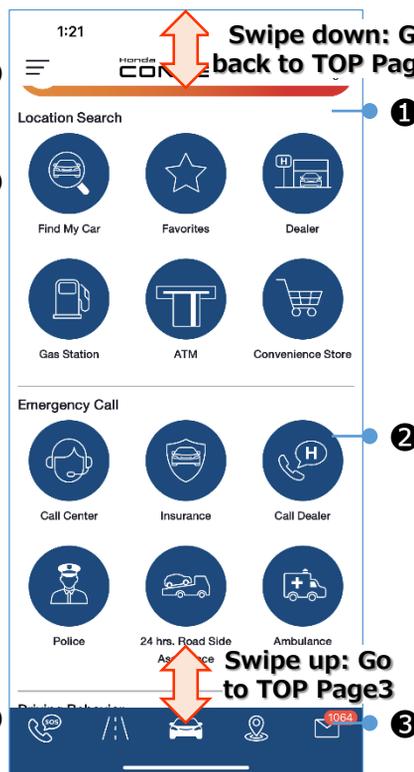
Top Page 1



5 areas will be displayed in TOP Page 1:

- ① Side Menu
- ② Quick Setting
- ③ Vehicle Overview
- ④ Application Functions
- ⑤ Quick Function Bar

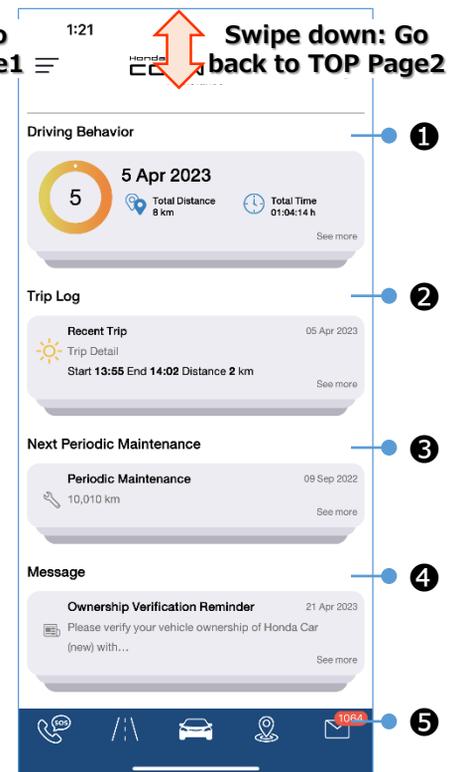
Top Page 2



3 areas will be displayed in TOP Page 2:

- ① Location Search
- ② Emergency Call
- ③ Quick Function Bar

Top Page 3



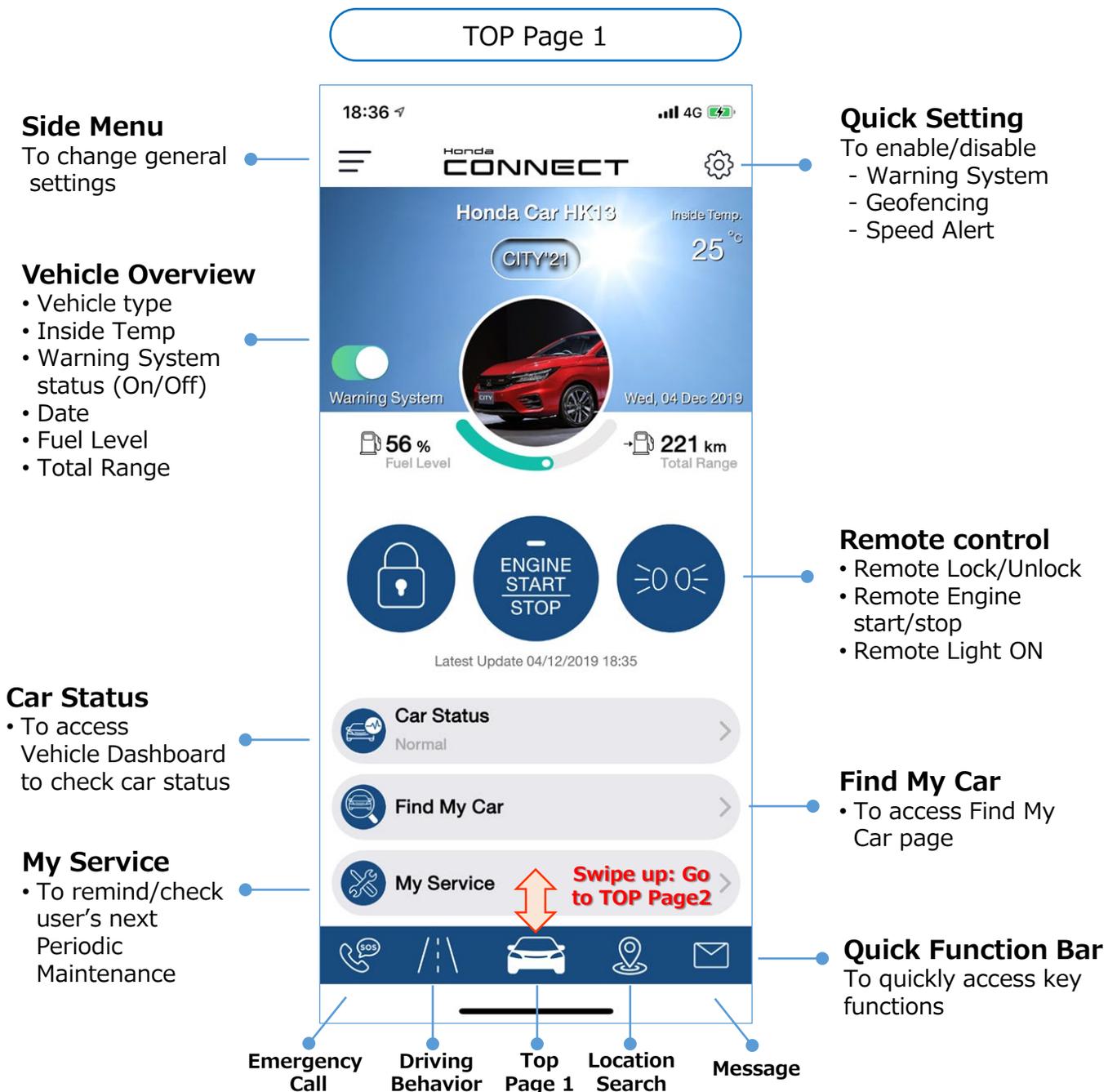
5 areas will be displayed in TOP Page 3:

- ① Driving Behavior
- ② Trip Log
- ③ Next Periodic Maintenance
- ④ Message
- ⑤ Quick Function Bar

Screen Structure

TOP Page 1

- On TOP Page 1, user can check Vehicle Overview and access Remote Vehicle Control, Vehicle Dashboard, Find My Car, My Service and Quick Function bar.
- User can also go to Side Menu and Quick Settings to set functions.



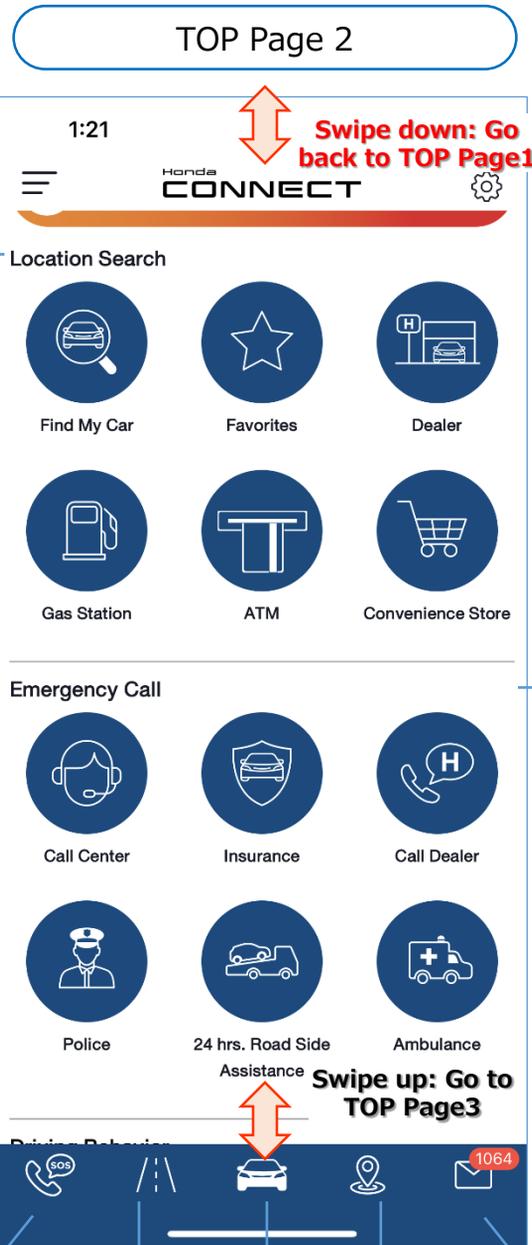
Screen Structure

TOP Page 2

- "Location Search" and "Emergency Call" functions are on TOP Page 2

Location Search

- **Find My Car**
To see car location
- **Favorites**
To bookmark locations user usually searches
- **Dealer**
To find nearest dealers
- **Gas Station**
To find nearest gas stations
- **ATM**
To find nearest ATMs
- **Convenience Store**
To find nearest convenience stores



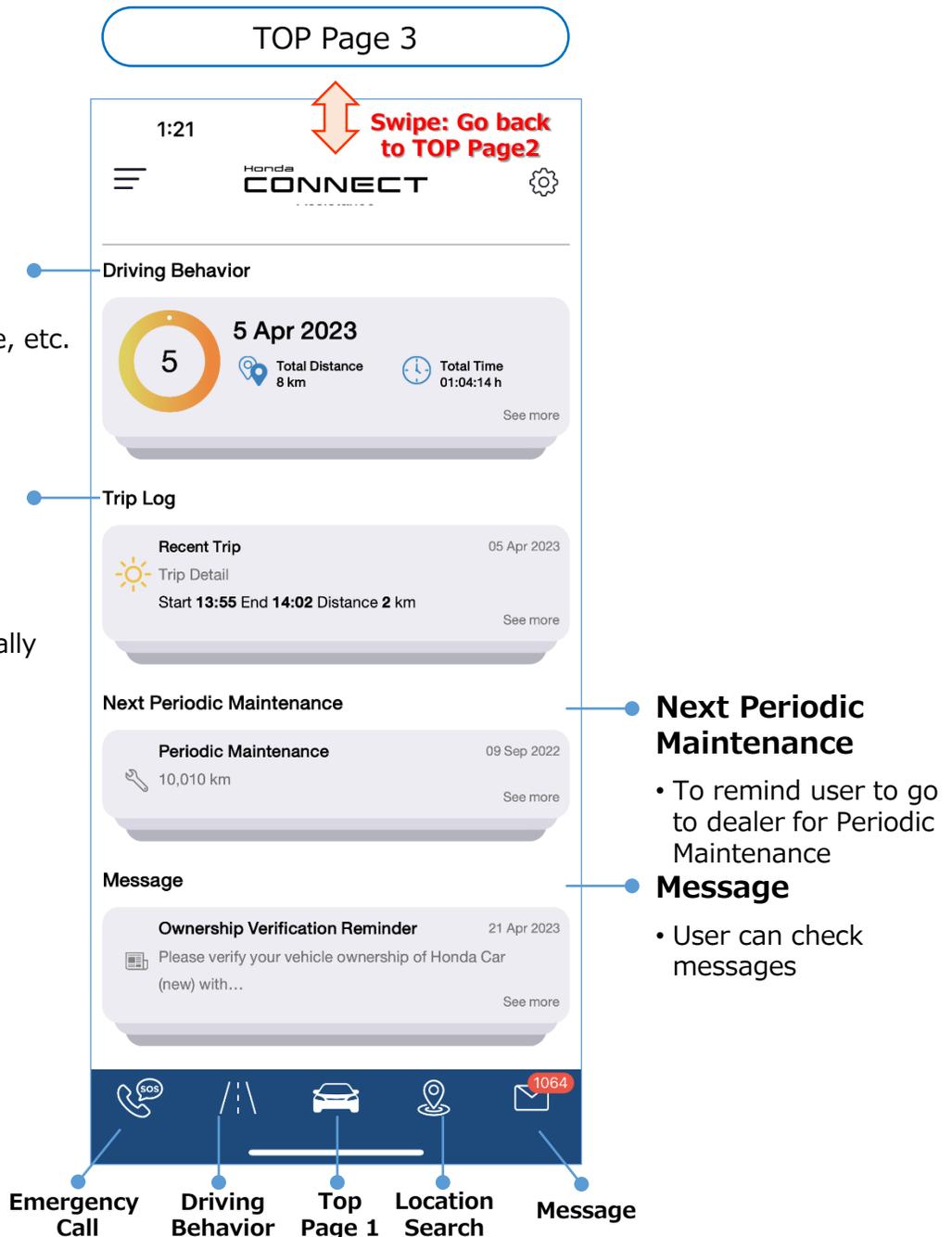
Emergency Call

- **Call Center**
To call Honda Call Center
- **Insurance**
To call insurance company which user has set in advance
- **Call Dealer**
To call dealer which user has set in advance
- **Police**
To call police
- **24hrs. Roadside Assistance**
to call for road service
- **Ambulance**
To call ambulance

Screen Structure

TOP Page 3

- On TOP Page 3, user can check car records such as "Driving Behavior" "Trip Log", "Next Periodic Maintenance".
- User can also check messages (same function as quick bar)

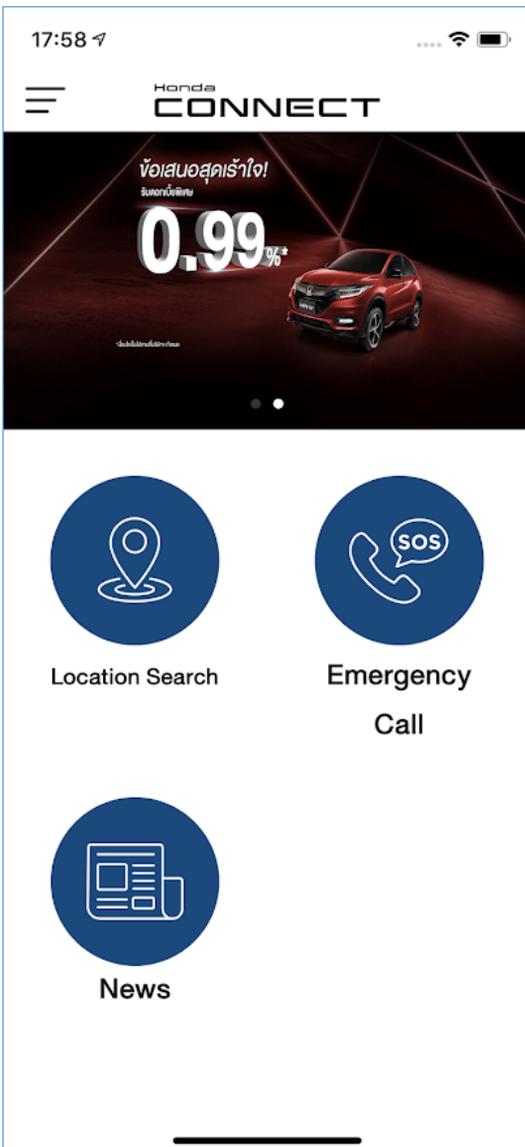


Non-TCU User

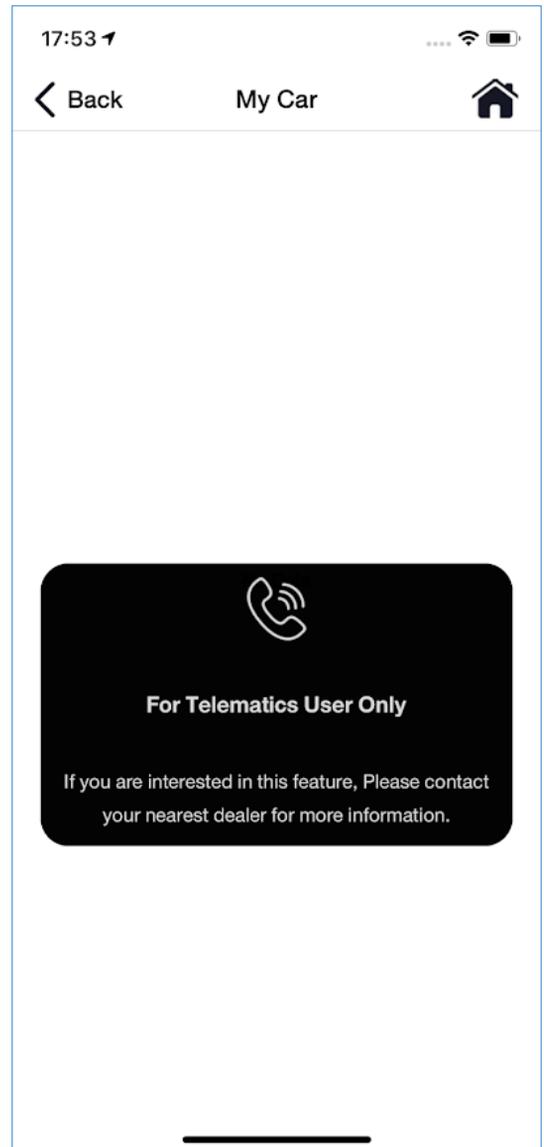
- Non-TCU users can download Honda CONNECT application and create account to login on application. There are three functions available for Non-TCU users:

- ❶ Emergency Call
- ❷ Location Search
- ❸ News

Non-TCU User Top Page



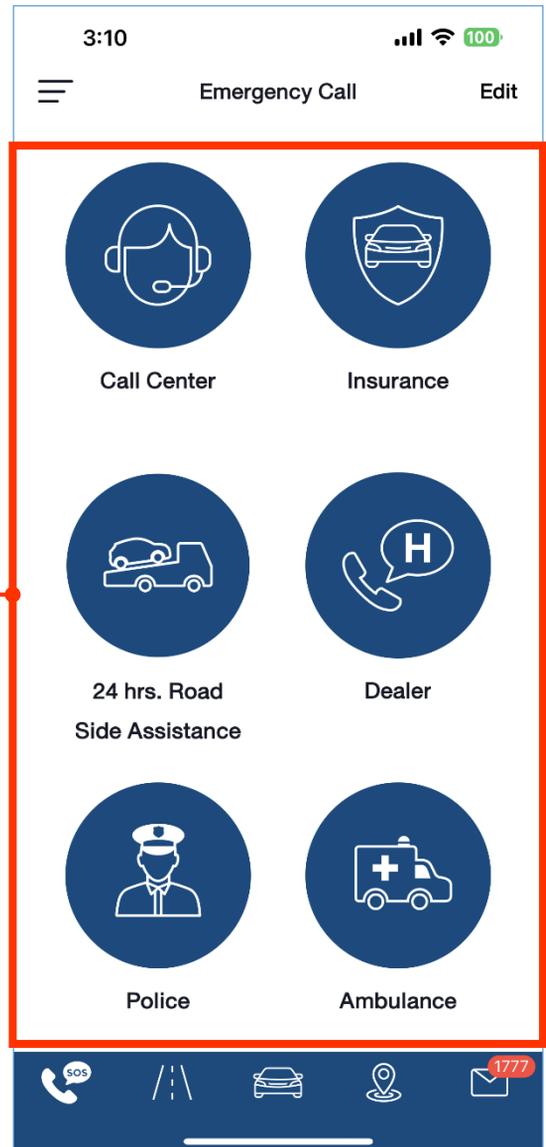
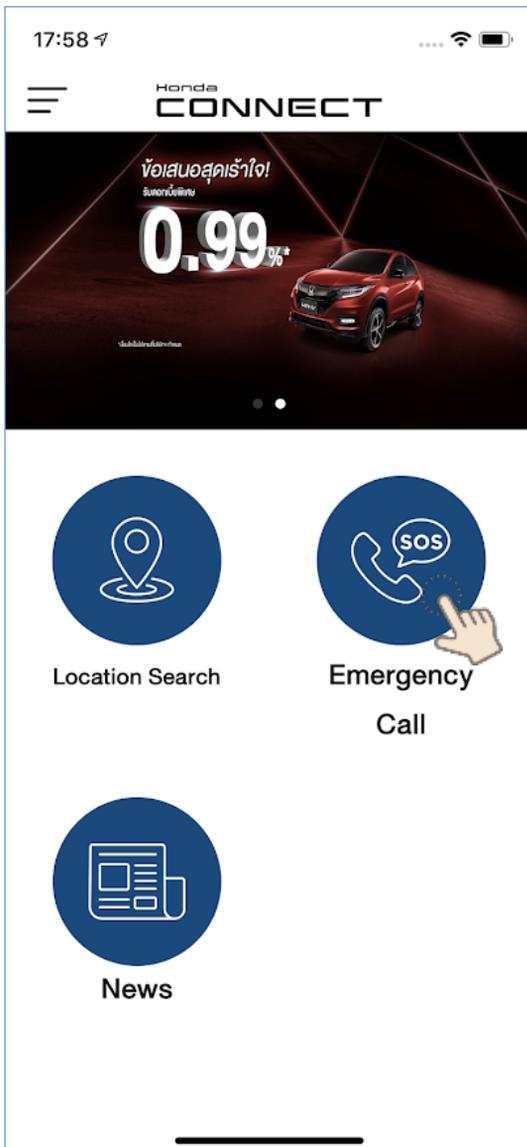
If function is not available for Non-TCU User, a message will appear



Non-TCU User

■ **Emergency Call** will be available to Non-TCU User with five functions:

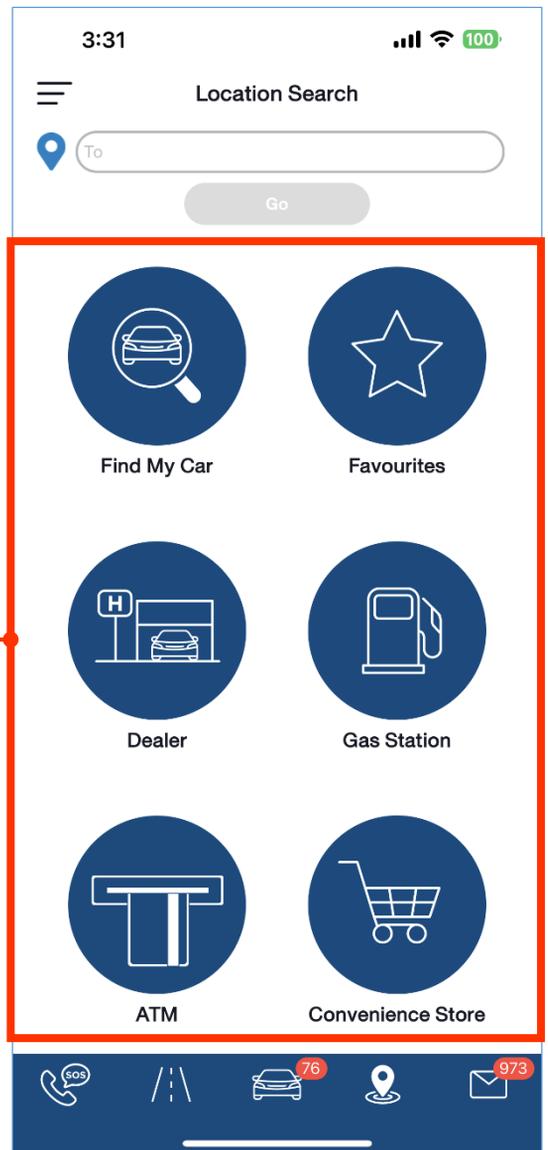
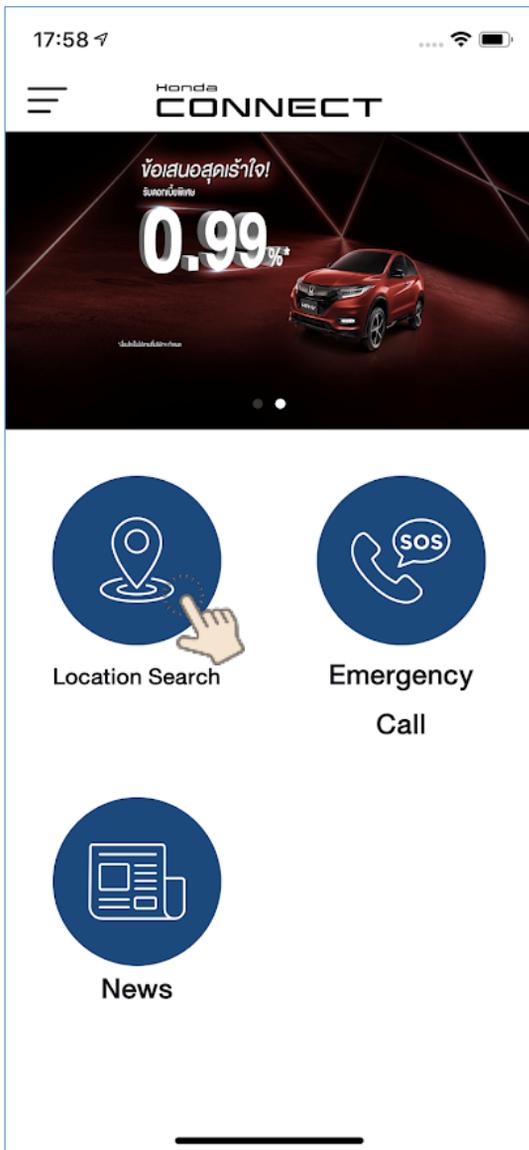
- ① **Honda Call Center:** Service information available for 24 hours
- ② **Insurance:** not available for Non-TCU user
- ③ **Dealer:** Call to Honda Dealer pre-selected by user on Side Menu
- ④ **Police:** Contact for emergency support
- ⑤ **24 hr Roadside Assistance:** Assist for emergency case 24/7
- ⑥ **Ambulance:** Contact for emergency assistance and rescue (accidents, etc.)



Non-TCU User

■ **Location Search** will be available for Non-TCU User with 5 functions.

- 1 **Favorites:** Set favorite places
- 2 **Dealer:** Find nearest Honda Dealer on “Dealer Search”
- 3 **Gas Station:** Find Gas stations close to mobile phone’s location
- 4 **ATM:** Find ATMs close to mobile phone’s location
- 5 **Convenience Store:** Find Convenience Stores close to mobile phone’s location



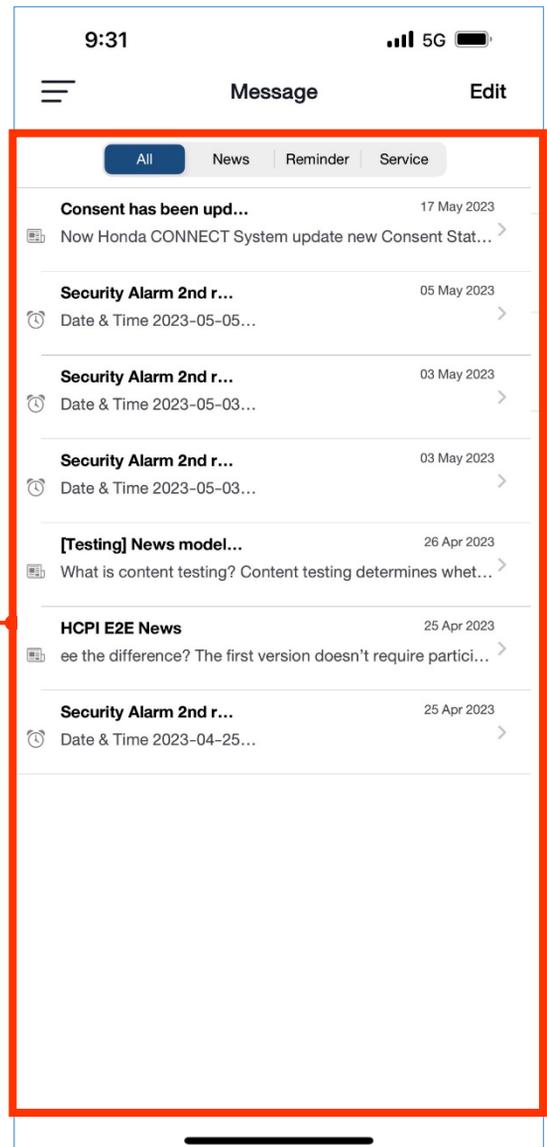
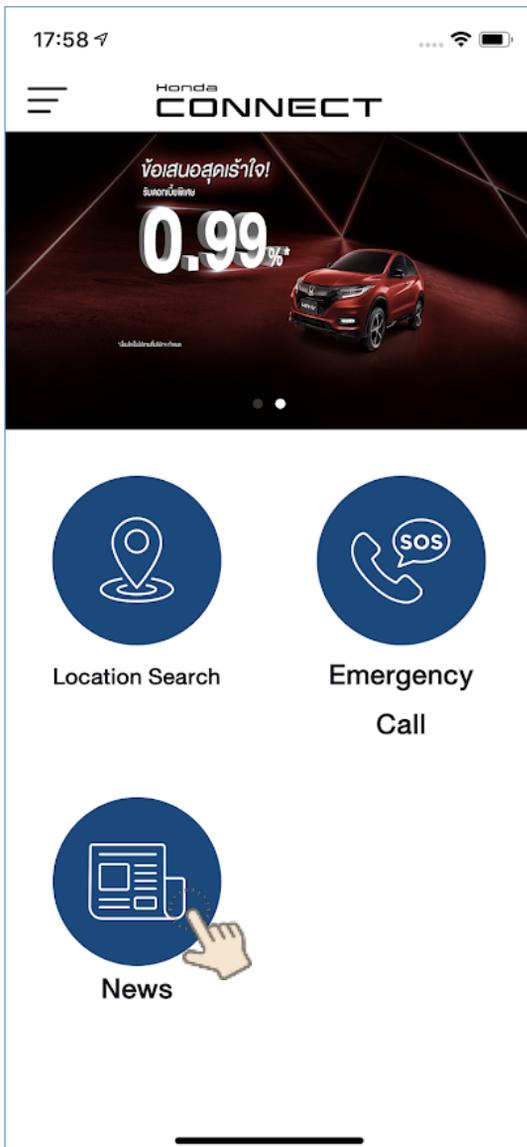
Non-TCU User

■ **News** will be available for Non-TCU User

① **News:** Messages like promos, news, etc. from Honda

To delete message, swipe left on message and tap “Delete” or tap “Edit” to select message to delete.

*For TCU user, “Reminder” and “Service” will be available since function is required data from connected car.



Safety Precautions

- Using Honda CONNECT application while driving is dangerous and not recommended
- If there is a need to use this service while in a car, it is recommended to stop at a safe place
- HCPI will not be liable for any accidents that may occur while using this service

Precautions for Use

- Specifications and services are subject to change or withdrawal without prior notice. Service may be suspended without prior notice due to server maintenance and troubleshooting.
- Functions, screens, designs, etc. described in this manual are subject to change without prior notice.
- Images of screens in this guide may differ from actual
- Operations (images and procedures) described in this guide are examples and representation only, and may vary depending on the smartphone model. Some models may have different menus and images on the screen.
- Smartphone communication costs for using this service will be for the account of the customer.
- TCU (Telematics) may turn OFF under the following conditions:
 - When 7 days have passed since vehicle was stopped in OFF (LOCK) mode.
 - When the amount of charge of 12V battery is low after vehicle is turned to OFF (LOCK) mode or when 12V battery is removed.
 - When the accumulated consumption current of Telematics Control Unit (TCU) exceeds the specified value while vehicle is on OFF (LOCK) mode.In above case, condition will be reset when vehicle setting is turned to ACC or ON mode for about 2 minutes.
- Application data is updated every three minutes. Update status will be shown as "Latest Update" on TOP Page 1.

More Information is available through the [Honda CONNECT User Manual](#) which can be downloaded at www.hondaphil.com

HONDA
The Power of Dreams